

# 2-10 Home Buyers Warranty Homeowner Portal

## Front Line Warranty Requests

### How to Register:

- 1) Visit [2-10.com/Homeowner](https://2-10.com/Homeowner)
  - a. To Register: Select Not yet registered? Sign up [here.](#). Be sure to enter your address exactly the way it's printed on your Certificate of Warranty.
  - b. To Sign-in: Select "Sign In" and use the email address and password used to register your warranty.

*Screenshot for your reference*

**2-10 HOME BUYERS WARRANTY**  
LONG LIVE HAPPY HOMES™

SYSTEMS & APPLIANCES SERVICE AGREEMENTS  
STRUCTURAL WARRANTIES

HOMEOWNERS  
BUILDERS  
BROKERS/AGENTS  
SERVICE CONTRACTORS  
KNOWLEDGE CENTER

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## Homeowner Portal

REGISTER REVIEW REQUEST RENEW

Email Address

Password

[SIGN IN](#)

Not yet registered? Sign up [here.](#)

[Forget your password? Reset it \[here.\]\(#\)](#)

[CHECK OUT THE NEW HOMEOWNER PORTAL LOOK & FEATURES](#)

When you register an account, you can view the coverage provided on your home from 2-10 Home Buyers Warranty.

### Your personal information

First Name

Last Name

Contact Phone Number

Choose

I am the...

### Your new login

Email Address

Password

Confirm Password

### Your property information

Street Address

Zip Code

☐ Yes Send updates about my Home Warranty Service Agreement


☐ Yes Send a newsletter with home maintenance tips for a happy home






☐ No I have read and accept the [Terms and Conditions](#)




[Create My Account](#)

## Understanding Your Portal Dashboard:

Once logged in, you will be able to download your warranty booklet, submit a Warranty Service Request, add Systems and Appliance extended coverage, chat with a Front Line Rep and more.

  
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 WILLIAM HUNT  
 HOME  
 MY ACCOUNT  
 LIVE FAQs  
 SIGN OUT

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4371 WATCH HILL ST

New Home WarrantyService Requests



### New Home Warranty

Your new home warranty provides coverage for qualified structural defects. Your warranty may also provide coverage for defects in materials and workmanship, and for the distribution systems for electrical, plumbing and mechanical. For available warranty coverage, reference your warranty document.

DRYWALLFOUNDATIONPLUMBINGCARPENTRY DEFECTSSIDING AND STUCCOELECTRICAL SYSTEMSROOF FRAMING

Builder's Name  
**The Villages of Lake-Sumter, Inc.**Coverage Effective  
**6/29/2016**Structural Coverage Expires  
**6/29/2026**Remaining Coverage  
**Systems / Structural**Warranty Number  
**FL364326**Systems Coverage Expires  
**6/29/2018**

#### PRIMARY CONTACT [\[EDIT\]](#)

NAME  
**WILLIAM HUNT**

PHONE  
(630) 640-7275  
Mobile

EMAIL

#### SECONDARY CONTACT [\[EDIT\]](#)


NAME  
**CAROLLYN HUNT**


PHONE






EMAIL



\*When your builder's 1-year workmanship coverage expires, you can add additional Systems and Appliances Coverage.

Tips: \*Need to reference your Warranty Booklet, Certificate of Warranty or Maintenance Manual?

Select  **MY ACCOUNT** located on the on the left side of the dashboard then select **My Documents**

  
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### My Warranty Documents

Your warranty document(s) from 2-10 Home Buyers Warranty are below. Your available warranty coverage is thoroughly explained in each document and should be referenced prior to placing a Service Request.

#### New Home Warranty Documents

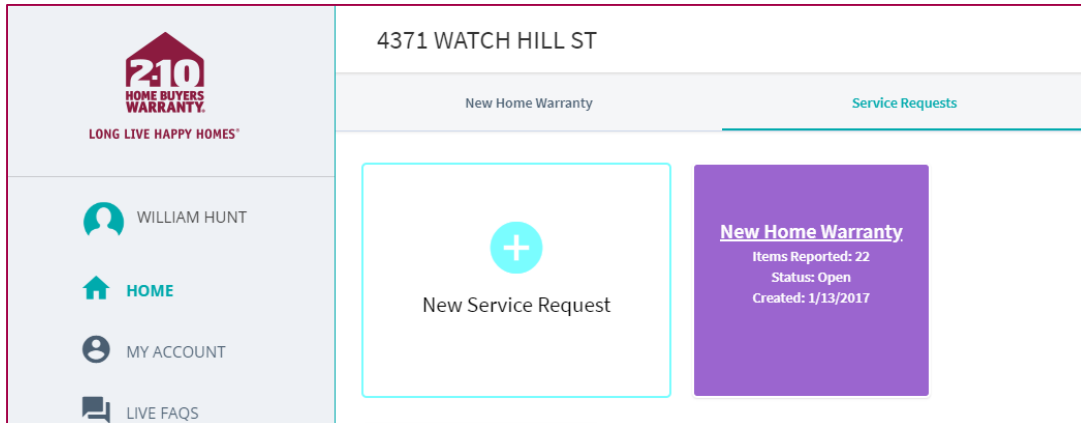
Your New Home Warranty protects your home against physical damage to designated load-bearing elements including but not limited to:

Roof Framing • Load-Bearing Walls • Beams • Columns • Foundation • Floor Framing

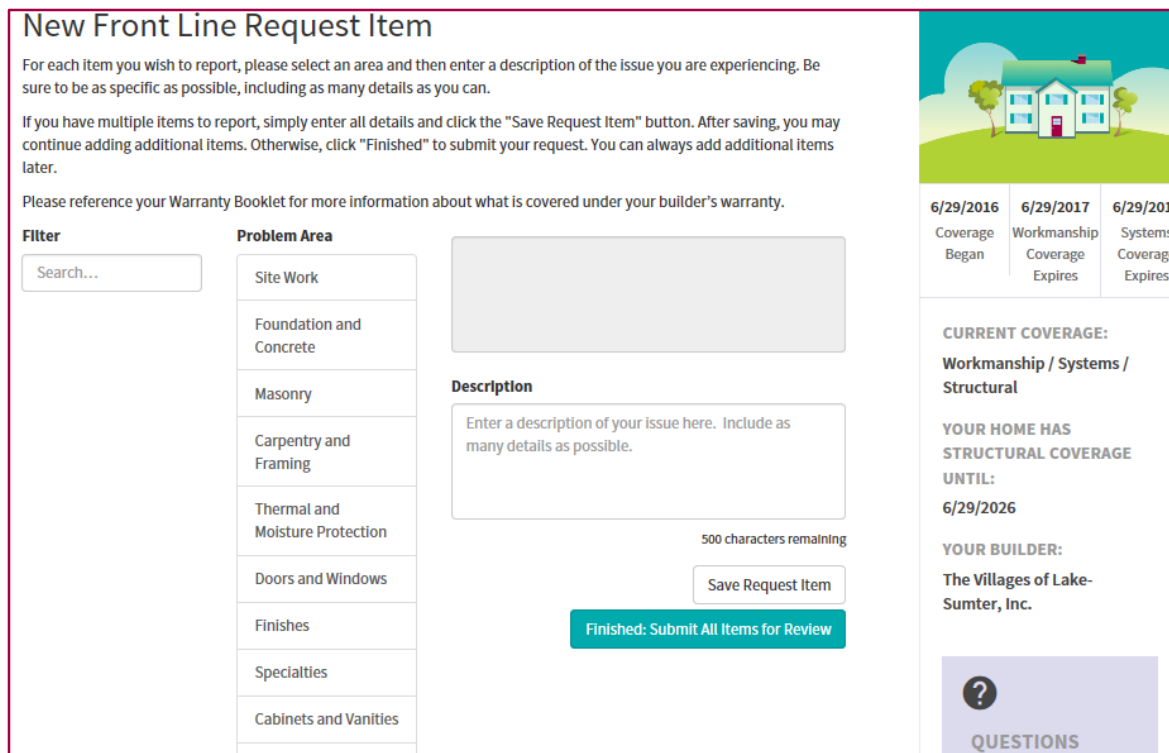
Document Type	Document Name	Action
	New Home Warranty Booklet for 4371 WATCH HILL ST	<a href="#">Download</a>
	Certificate Of Warranty for 4371 WATCH HILL ST	<a href="#">Download</a>
	Maintenance Guide	<a href="#">Download</a>

## How to Submit Warranty Requests:

- 1) If you have warranty items that you would like to report, follow these steps:
  - a. Select **Service Requests** located on the top task bar of your homeowner portal
  - b. Then select New Service Request



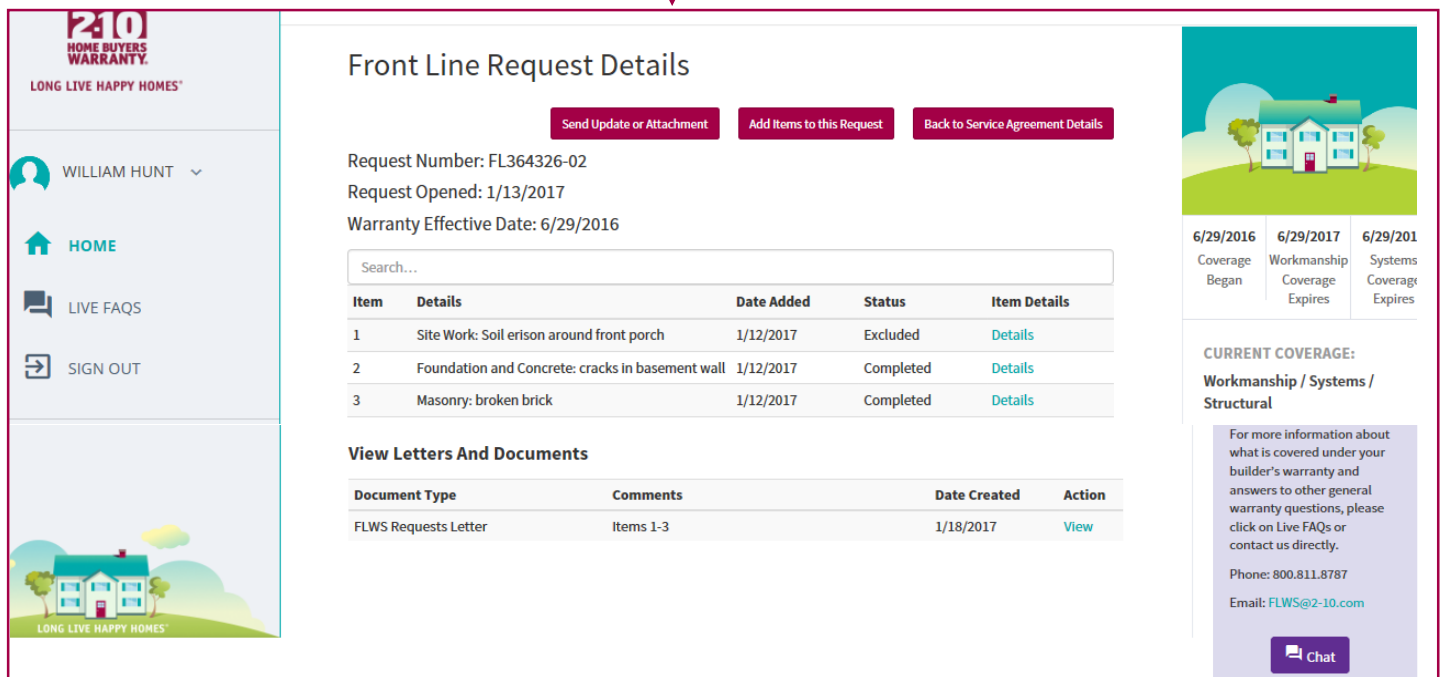
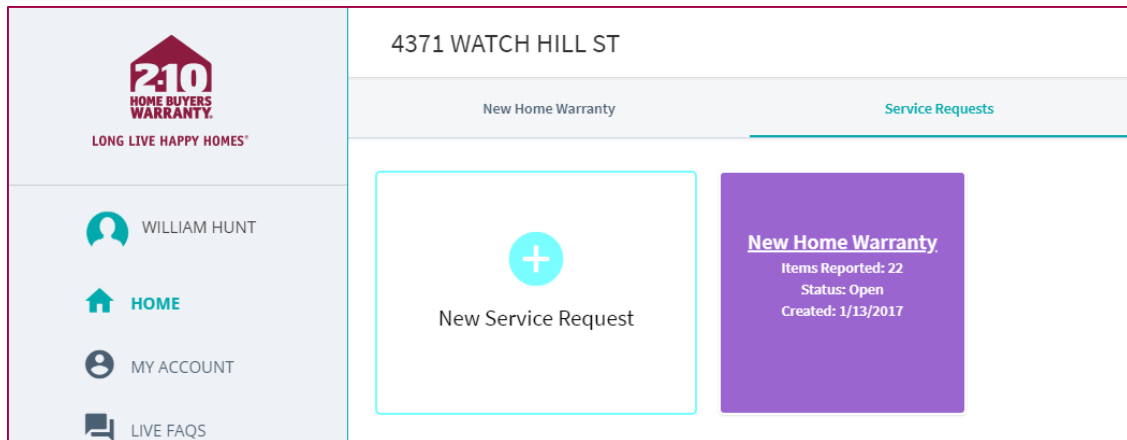
- c. Select a **“Problem Area”** and in the **“Description”** box provide a detailed description of the issue you are having. After entering the description, click on **“Save Request Item”** and continue adding items until you are ready to click **Finished: Submit All Items for Review**



\*After you select **Finished: Submit All Items for Review** the Front Line request is then submitted to the Front Line Warranty Service Department for review.

## How to check on the status of your Front Line Warranty Request(s):

- 2) If you have open warranty items that you would like to view, follow these steps:
  - a. Select "Service Request" located on the top of your homeowner portal
  - b. Select "New Home Warranty" to view the status of your warranty items



**Tips:** On this page, you are able to view your warranty details, effective date, reported items, date items were reported, submit an [Send Update or Attachment](#) OR [Add Items to this Request](#).

You can also click on [Details](#) to view the applicable construction performance guideline or click on [View](#) under Action to see any letters related to their file.